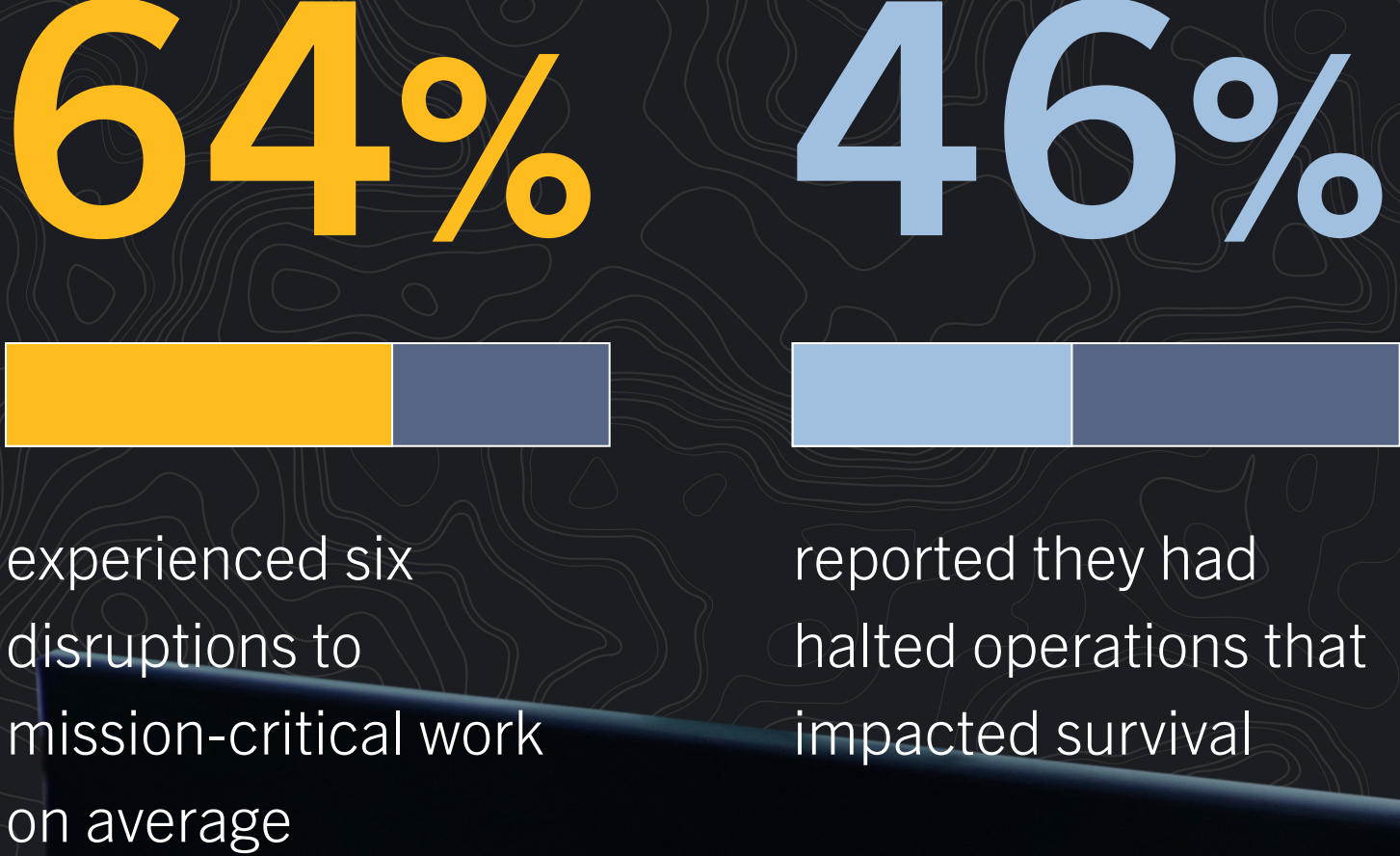


MISSION: CRITICAL

Work that organizations consider mission-critical is constantly at risk.

Over 600 IT professionals were asked by the Ponemon Institute what causes the greatest risks to their essential work—and what they do to protect it.

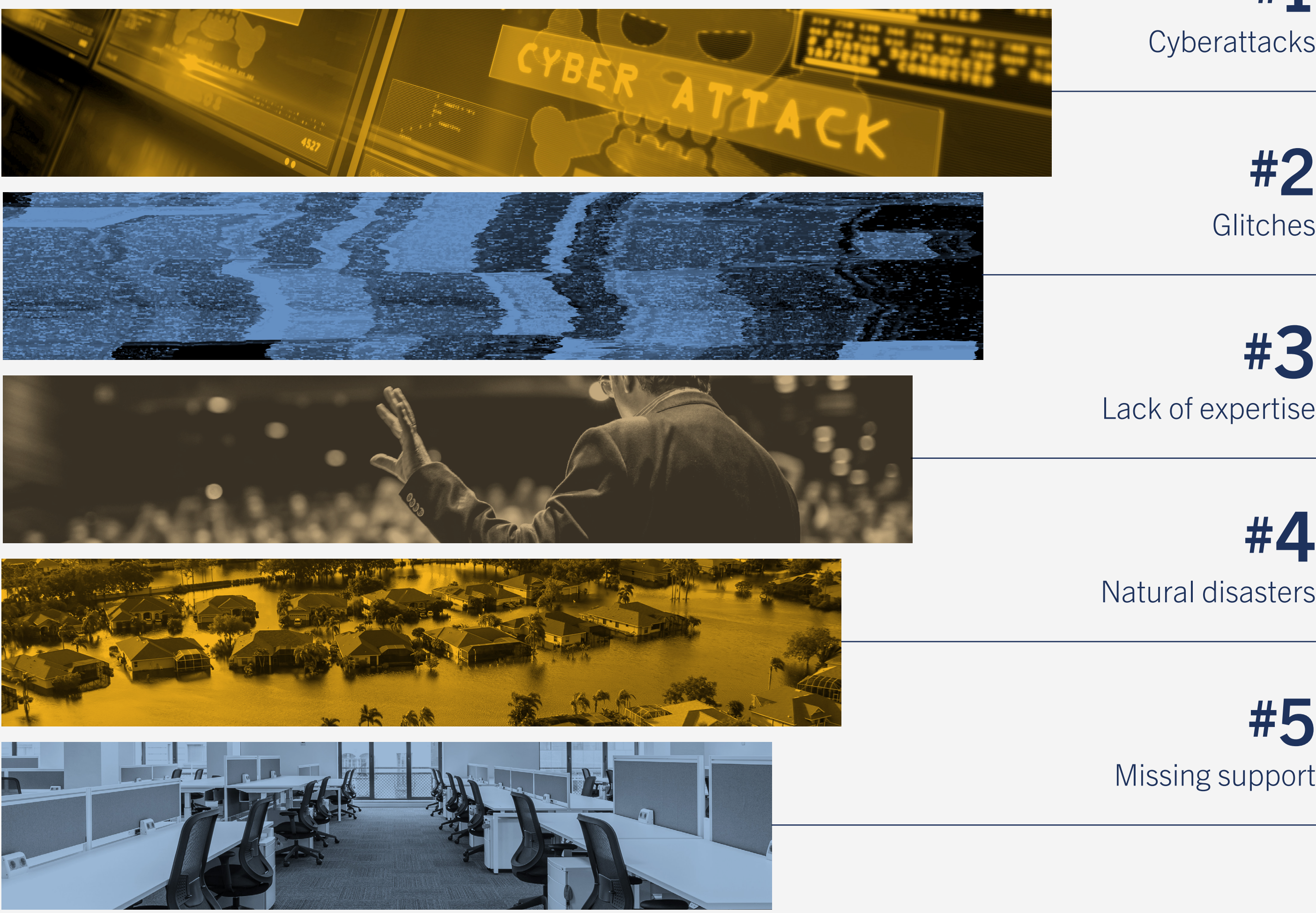
In the past 12 months...



Ranking the Risks

Workflows are often overly complex and inefficient, rife with ineffective communication and new considerations from AI adoption that all bring different risks.

The top causes of disruption according to those surveyed include:

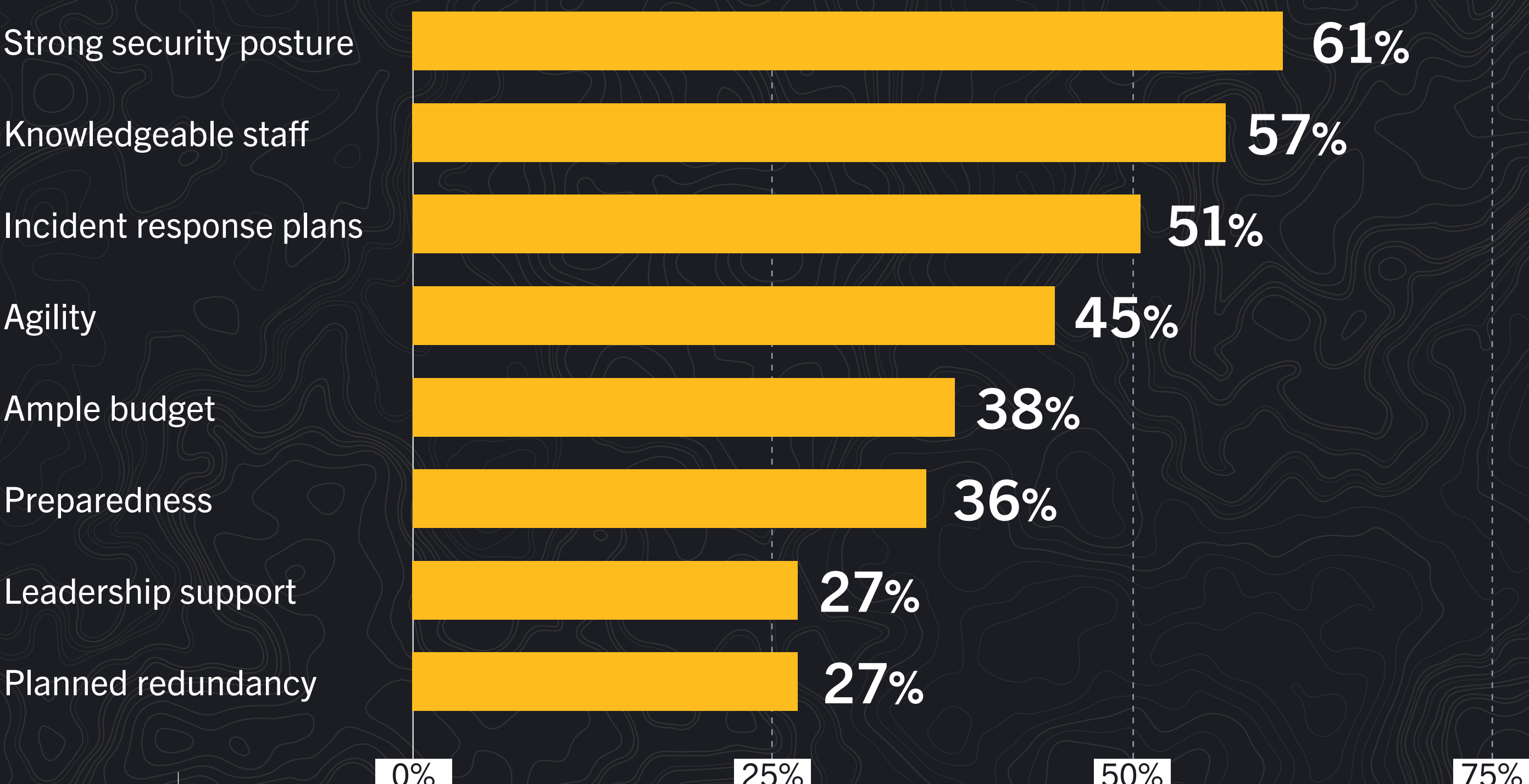


\$1 million

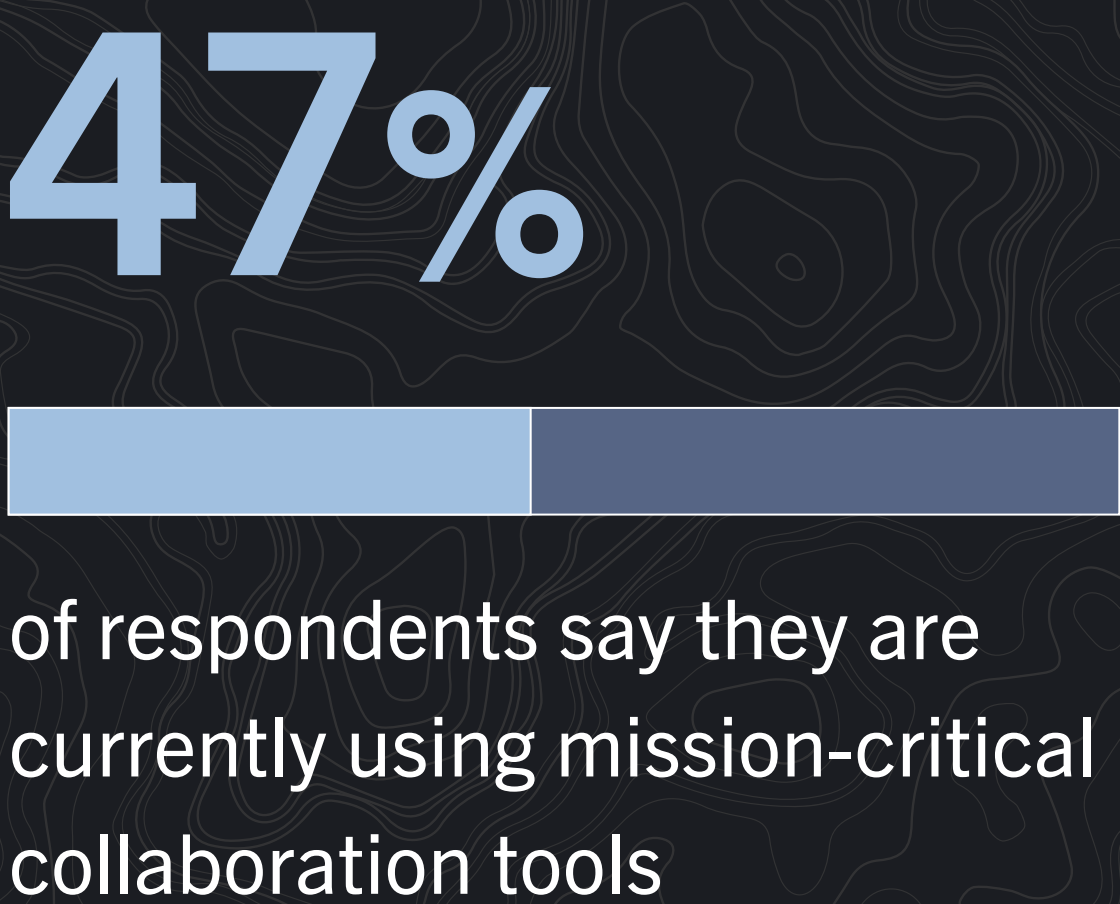
The average cost of a single data center’s downtime

Preventing Disruption

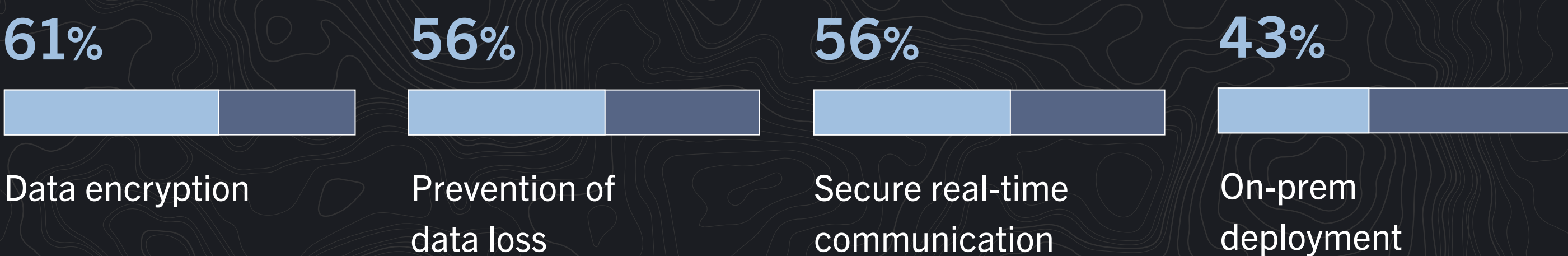
How are IT professionals keeping their workflows safe?



Using the Right Tools



Here’s what they consider to be the most important things to look for when evaluating them:



Get Even More Insights

Read the full report to learn more about what puts work at risk—and what can be done to achieve your mission.

Visit mattermost.com/mission-critical-work